RoSPA

COVID19 Knowledge Share

Madrid, August 2020

IN 2 MINUTES PROFILE

Ferrovial is one of the main global infrastructure operators. The company is listed on the IBEX 35, and is the most sustainable company of the sector, according to the Dow Jones Sustainability Index.

Revenues reached 6 billion euros, with the primary markets being the United States, Canada, the United Kingdom, Spain, and Poland. The company also explores opportunities to generate value in other markets, such as Chile, Colombia, and Peru.

Its main assets are the 407 ETR highway in Toronto, Heathrow Airport in London, and a portfolio of five highways with dynamic tolling (Managed Lanes) in the United States.

REVENUES	EMPLOYEES	BACKLOG	CAPITALI-ZATION	EBITDA	NET RESULT
billion euros	year end	billion euros	billion euros	million euros	million euros
6.05	89,968	29.08	19.83	121	268

INITIAL APPROACH

We followed:

- The **World Health Organization's** recommendations
- **Measures** recommended by the local authorities in the different countries where the company operates
- Adoption of preventive measures and **in de-escalation processes with the potential for re-escalation**

Initiated Business Continuity Committee

- Committee formed of HR, Medical Services, Health and Safety, Information Systems, Communication, Operations, Legal and General Services
- Followed the **evolution** of the disease in different geographical areas, and developed preventive and organizational measures like teleworking to ensure the safety of our workers

HOW

THREE PRIORITY LINES OF ACTION

PEOPLE

Protecting workers & users and informing employees of the different measures taken in H&S matters

BUSINESS

Maintaining the activity to ensure the management of critical infrastructures and the provision of essential services

SOCIAL

Commitment and solidarity: cooperation with the health authorities and NGOs by offering them capabilities and resources

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PEOPLE

STEPS TO FOSTER SAFE OPERTIONS

- Setting up **teleworking** for all activities likely to benefit from remote work
- **Office 365 site and app** to support tracking of people and to be able to engage in real time
- **Intensifying protection and hygiene measures in workplaces** for face-to-face activities
- **Reinforcing training, and distribution of protection equipment**, when required. At key locations, there are daily temperature checks for employees
- **Suspending face-to-face meetings** and **non-essential travel**
- **Strengthening internal communication** through a newsletter to provide relevant information for workers and promote the best hygiene and protection practices

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Health and Wellbeing

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BUSINESS

PROTECTION AND HYGIENE MEASURES

- **Social distancing**, remodeled our office spaces ensuring a space of two meters between work posts, as well as in meeting rooms, offices, common areas, and elevators
- **Use of office 365** to manage contact in office and site environments
- The **obligatory use of masks** when keeping two meters apart is not possible in common areas and moving around the office
- **Handwashing procedures**, with hydroalcoholic gel dispensers in common areas (reception, social areas, printers, elevators, etc.)
- **Avoiding using the equipment and devices belonging to other workers**
- Monitoring entryways with **contactless cards**

COVID19 Back to Work plan

OFFICE OCCUPANCY

- Local Governments/Authorities guidance/regulations need to be followed.
- If the Local Government/ Authorities allow it, the sequence we'd follow:

a) Work in shifts so we can ensure the social distance all the time (priority for those who have more difficulties to teleworking)

b) Create a rota for eating in office canteens to allow social distancing.

c) Increase the population at the office as Governments recommend.

d) Facilitate flexibility to those employees with children until the schools are opened and those who use public transport.

e) High Risk/Vulnerable employees remain or teleworking at home for a longer period of time.

HEALTH MEASURES

- Make available masks and gloves to employees.
- Relaunch the guidelines to prevent infections.
- Alcohol-based hand sanitizer at entrance points and each floor.
- Disinfecting wipes so workers can clean their keyboard, mouse, table frequently.
- Increase the frequency of cleaning.
- Reinforce the 2 meter social distance.
- Prepare a Back to work campaign.
- Keep the doors opened (when possible).
- Avoid fingerprint detectors to enter offices (alternative measures under analysis)
- Provide alternative options to public transport.
- Possibility of applying COVID19 tests under certain circumstances

OTHER MEASURES

- **Travel:** All national & International trips.
- **Events:** such as Congress/Conferences, internal Events
- **Training:** class based training sessions

Should follow this sequence as the pandemic progresses and governments relax enforced measures:

a) Forbidden

b) limited to those needed and always with the manager approval

c) Allowed

Meetings:

- Limit meetings with external people in Ferrovial Offices
- Internal meetings will continue to be in Microsoft teams if the social distance is not guaranteed.

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LOCAL ACTIONS IN THE UK, THE US AND CANADA

- At **Heathrow** and **AGS airports, Ferrovial** has actively working with the **NHS and UK Govt** to increase passenger safety, installing testing stations, hand sanitizer dispensers, emphasizing cleanliness, and installing new signage to ensure social distancing measures

- In the **UK**, the **US**, and **Canada**, we have expanded the **Employee Assistance Program** to include family members and offer support 24 hours a day, 7 days a week

- In the **US** and **Canada**, we have also provided resources for workers to help them with their **children's homeschooling** assignments

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SOCIAL

Ferrovial Juntos COVID 19 (€)

Fund

- First corporate contribution: 5 M€
- Fundraising: 1,230 M€
- Complementary corporate contribution: 2,460 M€
- Total Fund: 8,690 M€

Donations

- Donations allocated: 7,225 €
- Donations to be allocated (estimated): 1,465€
- Total fund amount : 8,690 €

DONATIONS BY CATEGORY

DONATIONS BY COUNTRY

DONATIONS' STATUS

ACTIONS IN SUPPORT OF OUR COMMUNITIES

Ferrovial Together COVID-19" Fund donates **€8.7 million** for healthcare equipment, research and social assistance:

- **Food aid and social assistance totaling €4.235 million** has been allocated to at-risk populations via Caritas, World Vision, CESAL, World Central Kitchen, The Trussell Trust Food Banks, Ayuda en Acción, Action against Hunger, the Red Cross, food banks and other organizations in Spain, the United Kingdom, the United States, Chile, Colombia, Peru, Poland and Portugal

- **Creation of CoronaMadrid app** that allows its users to detect, inform and contact the authorities at any stage of the conception of the COVID-19 disease.

- **Vaccine research received €900,000** to support work at University of Oxford, Spain's National Centre for Biotechnology, and Baylor Medical College in the US

- **Medical and protection equipment: €3.555 million:** 900,000 FFP2 masks, 117,000 diagnostic tests and 90 ventilators to various health services in Spain and the UK (NHS), the Peruvian Ministry of Health, and the Red Cross in Colombia and Poland

FOR MORE ACTIONS AGAINST COVID-19

https://www.ferrovial.com/en/covid19-crisis-activities/

THANK YOU

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