



## Young Drivers at Work: A Questionnaire for Organisations with Young Drivers

This questionnaire is designed to establish the views of organisations about young and novice drivers who drive for work. It specifically looks at whether the current driving test prepares young drivers for work, and whether employers would value an additional post-test qualification to help ensure that young drivers are well prepared to drive for work. The questionnaire contains a section devoted exclusively to this area of concern.

**Definitions:** For this questionnaire **Driving for Work**, means journeys which are taken for the purposes of work - such as deliveries, attending meetings or visiting other sites - but does not include commutes from home to the usual location of work. **Young Drivers** are defined as drivers aged 17-24

The questionnaire will take around 10 minutes to complete. Your answers are confidential and will not be linked with you or your company. The information will help us find effective ways of preventing accidents and injuries to young drivers.

**Thank you for your time.**

### Section 1 – Your Organisation

This section collects some background information.

#### 1.1) Please indicate the type of organisation you own or work for?

- |                                      |                          |
|--------------------------------------|--------------------------|
| Private sector company               | <input type="checkbox"/> |
| Public sector organisation           | <input type="checkbox"/> |
| Voluntary or charitable organisation | <input type="checkbox"/> |
| Club or sports group                 | <input type="checkbox"/> |
| Other                                | <input type="checkbox"/> |

#### 1.2) What is the main purpose of your business? (briefly describe)

**SECTION 1 (continued)****1.3) Approximately how many employees are there in your organisation?**1-49 50-249 250+ **1.4) Approximately how many employees drive for work in your organisation?**1-24 25-49 50-99 100-249 250+ Don't Know **1.5) Approximately how many people under the age of 25 drive for work in your organisation?**1-24 25-49 50-99 100-249 250+ Don't Know **1.6) What sorts of jobs involving driving do your younger drivers undertake?**Sales visits to customers Deliveries to customers Service visits to customers Carrying passengers Other (please specify) \_\_\_\_\_ **1.7) Do you have a minimum age limit for your employees who drive for work?**Yes No Not Sure If yes, what is it? \_\_\_\_\_ **1.8) If you have answered yes to 1.7, why do you set this limit? (please tick all applicable)**To meet our duty of care under Health and Safety law Insurance cover is not available for drivers below that age Insurance premiums are too high for drivers below this age I do not feel that people under this age have adequate experience to drive for work Young people under this age do not have the experience to undertake roles that require them to drive for work. I am concerned that drivers under this age may be at greater risk of road accidents Drivers below this age have not had time to get the right driving licence category Other (please specify) \_\_\_\_\_ Don't know

## SECTION 1 (continued)

**1.9) Briefly, what current driving for work policies or procedures do you have in place to ensure that all drivers are suitably skilled to drive for work? (e.g. licence checks, points limit, certain amount of experience, driver training scheme)**

**1.10) Do you have any specific policies for young drivers within your organisation?**

- |          |                          |
|----------|--------------------------|
| Yes      | <input type="checkbox"/> |
| No       | <input type="checkbox"/> |
| Not Sure | <input type="checkbox"/> |

**If yes, please describe them**

## SECTION 2 – CURRENT LEARNER DRIVER TRAINING AND TESTING

This section seeks your views on learner driver training and the driving test, and how it prepares young drivers for work-related driving

**2.1) How adequately do you feel the current driving test prepares young drivers for driving for work?**

- |                       |                          |
|-----------------------|--------------------------|
| Completely adequately | <input type="checkbox"/> |
| Quite adequately      | <input type="checkbox"/> |
| Not very adequately   | <input type="checkbox"/> |
| Not at all adequately | <input type="checkbox"/> |
| Don't know            | <input type="checkbox"/> |

**2.2) Please explain why you feel the test that does or doesn't adequately prepare young drivers for driving for work**

## SECTION 2 (continued)

**2.3) Do your employees drive in any situations at work which is may not be covered in the driving test? (e.g. night time, carrying passengers of the same age)**

- |          |                          |
|----------|--------------------------|
| Yes      | <input type="checkbox"/> |
| No       | <input type="checkbox"/> |
| Not Sure | <input type="checkbox"/> |

**If yes, please describe them**

**2.4) Should the driving test prepare new drivers for driving at work?**

- |          |                          |
|----------|--------------------------|
| Yes      | <input type="checkbox"/> |
| No       | <input type="checkbox"/> |
| Not sure | <input type="checkbox"/> |

## SECTION 3 – DRIVING FOR WORK QUALIFICATION

The Government is considering establishing a nationally recognised vocational assessment or qualification in Driving for Work. This would be based on the requirements of employers and show that an individual has reached a required standard.

**3.1) How useful would you find an additional driving qualification?**

- |                   |                          |
|-------------------|--------------------------|
| Very useful       | <input type="checkbox"/> |
| Quite useful      | <input type="checkbox"/> |
| Not very useful   | <input type="checkbox"/> |
| Not at all useful | <input type="checkbox"/> |
| Don't know        | <input type="checkbox"/> |

**3.2) Why would you find it useful? (Please tick all applicable)**

- |   |                          |
|---|--------------------------|
| To help to identify safer candidates during recruitment       | <input type="checkbox"/> |
| To reduce accidents   | <input type="checkbox"/> |
| To help fulfil legal Health and Safety obligations            | <input type="checkbox"/> |
| To demonstrate your commitment to safety to the community     | <input type="checkbox"/> |
| To demonstrate your commitment to safety to insurance company | <input type="checkbox"/> |
| To reduce fuel costs  | <input type="checkbox"/> |
| Other (please specify) _____                                  | <input type="checkbox"/> |
| Don't know  | <input type="checkbox"/> |

### SECTION 3 (continued)

#### 3.3) What would you like a qualification to include? (Please tick all applicable)

Motorway driving	<input type="checkbox"/>
Better hazard perception skills	<input type="checkbox"/>
Driving in difficult weather conditions	<input type="checkbox"/>
Driving at night	<input type="checkbox"/>
Developing driver attitudes to safe driving	<input type="checkbox"/>
Separate modules for different vehicle types (e.g. taxis, vans)	<input type="checkbox"/>
Delivery driving	<input type="checkbox"/>
Journey Planning	<input type="checkbox"/>
Navigating	<input type="checkbox"/>
Eco-driving	<input type="checkbox"/>
Other (please specify) _____	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

#### 3.4) Are there any non-driving skills which all your at-work drivers need that could be included in the Driving for Work Qualification (e.g. manual handling, customer service), which would improve its value to you?

#### 3.5) What form would you like the training for the qualification to take? (Tick all that are applicable)

A one-off course during work time	<input type="checkbox"/>
A one-off course outside of work time	<input type="checkbox"/>
Regular training sessions in work time	<input type="checkbox"/>
Regular training sessions outside of work time	<input type="checkbox"/>
Structured vocational training to be completed during work time (e.g. like an NVQ)	<input type="checkbox"/>
Other (Please specify) _____	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

#### 3.6) Why would this format suit you best?

## SECTION 4 - YOUR VIEWS ON YOUNG DRIVERS

**4.1) Think about the driving styles of both young and experienced drivers in your organisation.**

**To what extent do you agree or disagree with the following statements?**

“Compared to more experienced drivers, younger drivers...

		1 Strongly Disagree	2 Disagree	3 Neutral	4 Agree	5 Strongly Agree
<b>(a)</b>	...are at less risk of being involved in road accidents when driving for work”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(b)</b>	...make better assessments of road safety risks while driving for work”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(c)</b>	...make better assessments of road safety risks while driving outside of work”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(d)</b>	... take fewer risks because of their attitudes to safety”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(e)</b>	... are more able to perform checks to ensure that a vehicle is roadworthy”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(f)</b>	... are better at adjusting their driving in response to adverse weather conditions”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(g)</b>	...are more capable of planning a safe route”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(h)</b>	...are more aware of the dangers of fatigue”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(i)</b>	...are more capable of driving different classes of vehicles (e.g. vans, 4x4s)”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(j)</b>	...are safer driving on the motorway”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(k)</b>	...are safer when driving at night”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(l)</b>	...drive in a more fuel efficient manner”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(m)</b>	...are more likely to self review their driving to recognise deficiencies”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
<b>(n)</b>	...have more desire to improve their driving skills”	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

## SECTION 5 – THE POTENTIAL FOR POST TEST TRAINING

**5.1) To what extent do you agree with this statement “Education and Training schemes in the work place are a good way of engaging young employees”**

Strongly Agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither Agree nor Disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly Disagree	<input type="checkbox"/>
Don't Know	<input type="checkbox"/>

**5.2) To what extent do you agree with this statement “Younger employees believe that safety messages from their employers are credible?”**

Strongly Agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither Agree nor Disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly Disagree	<input type="checkbox"/>
Don't Know	<input type="checkbox"/>

**5.3) What would encourage you/your organisation to provide additional training or education for younger drivers? (please tick all that are applicable)**

Ability to insure young drivers for work	<input type="checkbox"/>
Reduced insurance premiums	<input type="checkbox"/>
Evidence of a positive cost benefit	<input type="checkbox"/>
Grants available to pay for part of the training	<input type="checkbox"/>
Free training	<input type="checkbox"/>
Free educational materials	<input type="checkbox"/>
Accredited training scheme	<input type="checkbox"/>
Other (please specify) _____	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

**SECTION 5 (continued)**

**5.4) What educational or training resources would you find useful to help you manage the risks to younger drivers? (please tick all that are applicable)**

- |   |                          |
|---|--------------------------|
| Driving for work workshops  | <input type="checkbox"/> |
| Advice leaflets   | <input type="checkbox"/> |
| Good practice guidelines  | <input type="checkbox"/> |
| Training for driver assessors   | <input type="checkbox"/> |
| Training specifically aimed at younger drivers                            | <input type="checkbox"/> |
| Education resources aimed at younger drivers                              | <input type="checkbox"/> |
| Training or education packs for employers to use to train younger drivers | <input type="checkbox"/> |
| Information about advanced training for drivers                           | <input type="checkbox"/> |
| An approved training syllabus and work book                               | <input type="checkbox"/> |
| Driver Education Workshops  | <input type="checkbox"/> |
| Other (please specify) _____  | <input type="checkbox"/> |
| Don't know  | <input type="checkbox"/> |

**5.5) Are you aware of the Pass Plus training course?**

- |     |                          |
|-----|--------------------------|
| Yes | <input type="checkbox"/> |
| No  | <input type="checkbox"/> |

**5.6) If you answered yes to 5.5, have you ever given preference to a candidate, for a driving job, who has taken the Pass Plus course?**

- |     |                          |
|-----|--------------------------|
| Yes | <input type="checkbox"/> |
| No  | <input type="checkbox"/> |

**5.7) Do you have any further comments or thoughts regarding Young Drivers at Work?**

**In the next stage of the project we will be conducting some interviews with employers to explore some of the issues in more depth. If you would like to take part in an interview then please fill in the contact details below.**

**Name** \_\_\_\_\_

**Contact Number** \_\_\_\_\_

**E-mail Address** \_\_\_\_\_

**Thank you for completing the Questionnaire**