

Driving Safety Culture

Our behavioural journey

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CBES - Risk Context



~460 LCVs



UK Coverage



~6m Miles
travelled



>2.3m hours
worked



>35 key
Customers



140,000 Work
Orders



4hrs – 1 year



~4000
premises
visited

Considerations

Driver



Road Risk

Environment

Vehicle

Managing our Road Risk



Policy

- Rest Periods
- Overnight Stays
- Health Surveillance

Journey Planning

- Service Desk
- Work Organisation
- Workload planning.
- Locality of engineers
- Vehicle trackers

Communication

- Messaging
- Webinars
- Bulletins
- Workplace Visits
- Role modelling

Vehicle

- Condition checks
- Lease term
- Technology
- Sensors
- Driver aids

Monitoring

- Proactive / Reactive
- Telematics
- Accident Review
- Claims Analysis
- Health Surveillance

HSEQ Scorecard End Feb 2025



AFR: 0.00 = no change

Riddor: 0 = no change

Minor: 3 = -25%

NM/PI: 240 = +53%



CBES

Inspections: 61 = -21%

Score: 96.4% = -0.5%

Ratio: + 25%

Customers

Inspections: 5 = -73%

Score: 95.5 = +3%



***tCO₂e:** 5,198.21 (Exc SC)

Carbon Intensity: -3%

Baseline Intensity: 9.2%

Waste: DFL Rate: 99.8% = +0.2%

152.35t generated, 41% Re-used/re-purposed



AMBS: 22 = +168%

Speeding Events: -59%

SE per 100mi: -63%

No of Claims: 48 (54) = -11%

Cost of Claims: £176k (£69k)=

+157%

Claims Ratio: 1:10 (8)= +23%



PPM Ave Assurance Audit Score: 88%

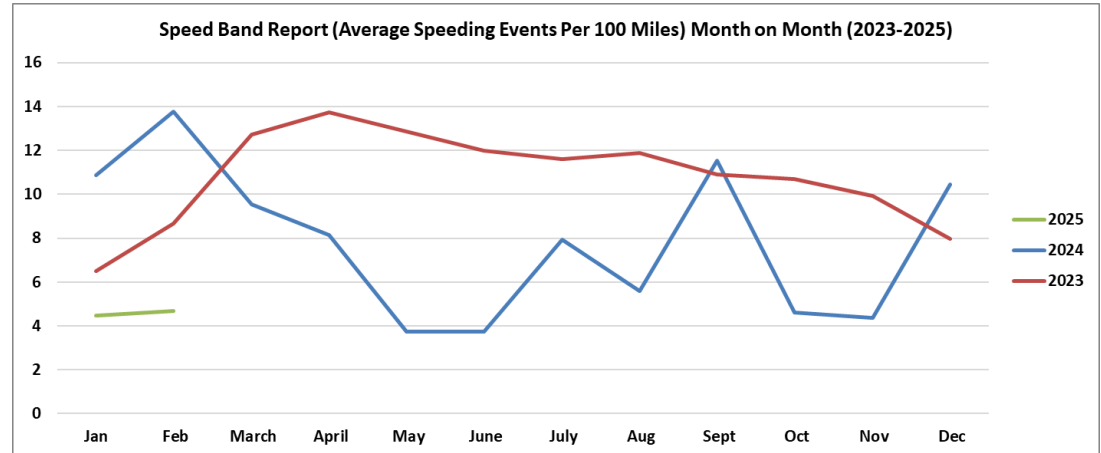
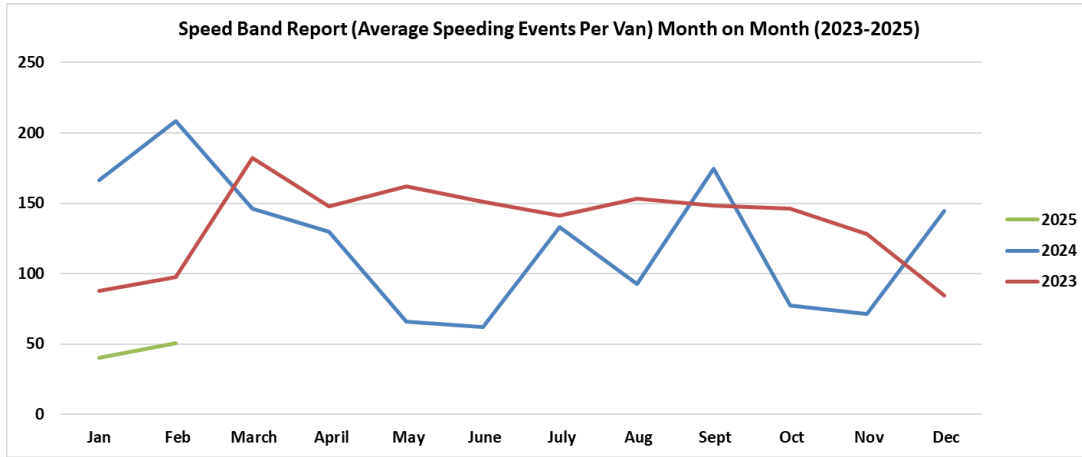
PPM % Audited: 1597 (111) 6.9%

* Figures to end of Jan

Communications & Campaigns



Speeding Events 2024



A large green donut-shaped graphic with a white circular center, serving as a background for the text.

Thanks for listening!