

Case Study



Vulcan Refractories was formed in 1969 and for over 40 years has been honing their expertise by solving some of the most challenging refractory issues that industry can find.

Company Profile

Company: Vulcan Refractories

Contact: Gary Dukes

Title: Managing Director

Location(s): Cheadle, Staffordshire

No. of employees: 34

Award: Workforce Involvement in Safety & Health Trophy

Gary Dukes, Managing Director discusses why Vulcan entered the Awards, and being an organisation made up of just 34 employees, encourages other SMEs to enter.



Why did you enter the RoSPA Awards?

- To improve safety performance by benchmarking our own performance against other safety conscious businesses.
- To drive an ambition amongst employees to aim to be the best in terms of safety performance goals and to provide recognition to the employees.

Why is achieving a RoSPA Award important to your business?

- Encourages us to continuously improve and prevent injuries.
- Good for reputation with customers.
- Motivates our workforce to work safely and consider others, i.e. the workforce now really believes they can become world class in health and safety.

How is health and safety managed in your organisation?

- By involving everyone in safety as a level team. There is a three year safety plan which is set and driven forward by a collective team involving the managing director, part time health and safety advisor and a health and safety committee with strong employee involvement.
- Safety is treated as a core business KPI and measured/tracked as any other KPI using the plan, do, check, act model.

How will you build on your RoSPA Award going forward?

- Implement feedback from the Award Committee. Look to improve existing systems. Continue to aspire to be world class.

What advice do you have for other organisations entering or thinking of entering the RoSPA Awards?

- Do not think RoSPA is too ambitious. We are an SME (34 employees) who believe we have found a way to be safe and care for each other. If we can do it – so can you!!!
- RoSPA is a great way to assess your performance against other companies and understand how to become better.
- Share best practice and network.



accidents don't have to happen

