

# Supporting our Communities – Locking cooker valve

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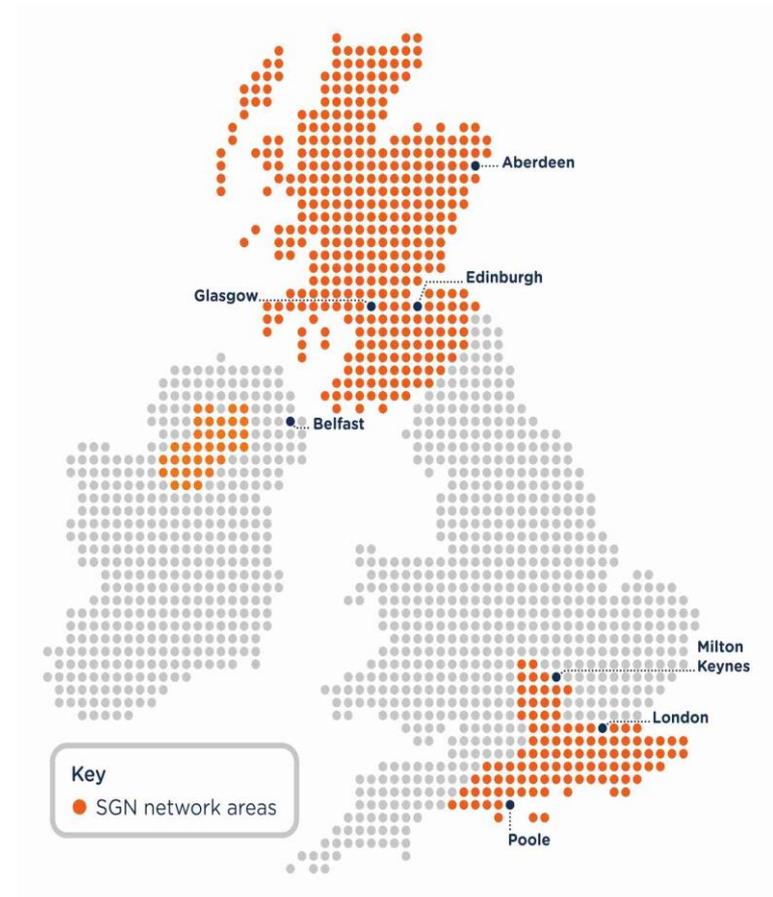
**SGN**

Your gas. Our network.

# Introduction to SGN

We manage the network that distributes natural and green gas to 5.9 million homes and businesses across Scotland and the south of England.

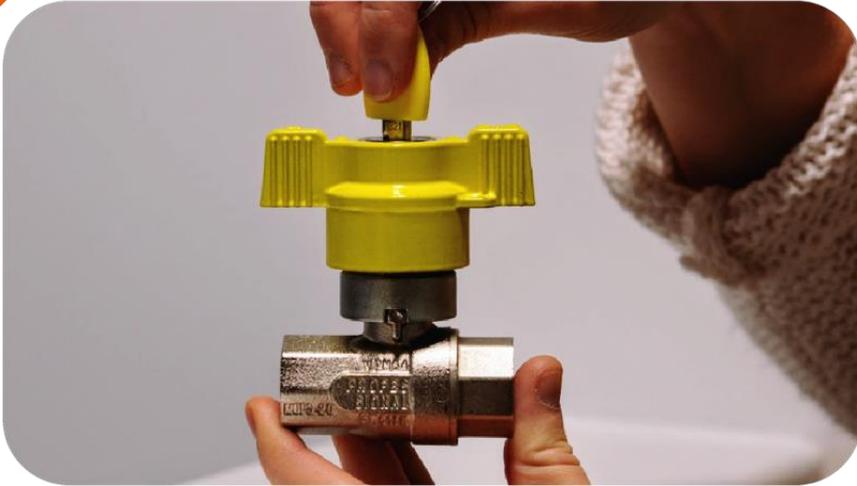
Whoever your supplier is, our pipes deliver gas safely, reliably and efficiently to every one of our customers.



# Supporting our Communities

- We also provide the gas emergency service in these areas.
- We understand that our vulnerable customers, such as people with Alzheimer's or autism, need extra safeguarding in place.
- Statistics show that elderly and people in vulnerable situations are at a much greater risk from gas leaks and fires in their homes.
- Our locking cooker valve helps customers in vulnerable situations retain their independence at home and provides reassurance to family, friends and carers.

# Locking Cooker Valve



- Safety device fitted to existing gas cooker pipework
- Eliminates the risk of appliance misuse
- Protects occupiers and neighbours
- Provides peace of mind to carers and relatives

## How it started:

Brought to our attention by a charity (Dying to Keep Warm) at a safety conference in 2014.

We've worked with emergency services, community health and safeguarding groups to identify customers who would benefit from the safety device.

We want to target other specialist groups to promote referrals.

# The benefits

As a result of the development and introduction of the locking cooker valve, we can...

- Ensure that customers in vulnerable situations **cannot** turn the cooker on unsupervised.
- **Prevent gas escapes** from cookers being turned on and unlit.
- **Prevent fires** from burnt out saucepans and kettles.
- **Provide reassurance** to family, neighbours and carers.





# We need your help

- How we access hard to reach individuals/groups and provide extra support for someone who would benefit from this free service.
- With your help, we can provide a locking cooker valve to customers in vulnerable situations in our communities across Scotland.

# Thank you

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