

Template for comments and secretariat observations

Date:	Document:	Project:
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MB/NC ¹	Line number (e.g. 17)	Clause/ Subclause (e.g. 3.1)	Paragraph/ Figure/ Table/ (e.g. Table 1)	Type of comment ²	Comments	Proposed change	Observations of the secretariat
	1045 1046	10.1			<p>Given the need for an organisation to be able to act in a timely and proportionate way in the wake of significant nonconformities and incidents, the document needs to indicate a clear expectation that it will have the appropriate, people, equipment and processes in place to be able to react effectively to these, scaling response according to risk and learning opportunity.</p> <p>In this context, there also needs to be inclusion of appropriate guidance on the essence of 'operational readiness' in the annex 1.10.1, drawing on NRI Foundation and RoSPA guidance (see http://www.nri.eu.com/opreadiness.html and http://www.rospa.com/rospaweb/docs/advice-services/occupational-safety/noshc/learning-how-to-learn-from-accidents.pdf. RoSPA can assist with drafting.</p>	The organization shall <i>ensure operational readiness</i> to manage incidents and nonconformities including reporting, investigating and taking action.	

¹ **MB** = Member body / **NC** = National Committee (enter the ISO 3166 two-letter country code, e.g. CN for China; comments from the ISO/CS editing unit are identified by **)

² **Type of comment:** **ge** = general **te** = technical **ed** = editorial