

SCOTTISH FIRE AND RESCUE SERVICE

Working together for a safer Scotland

Scottish Fire and Rescue Service Strategic Plan 2016-19



Fire and Rescue Framework for Scotland 2016



It is no longer the case that the SFRS simply responds to fires when they arise, although that remains a vital element in keeping people safe.

The main purpose of the Scottish Fire and Rescue Service is to work in partnership with communities and with others in the public, private and third sectors, on prevention, protection and response, to improve the safety and wellbeing of people throughout Scotland.



SFRS Outcomes – Consultation





SFRS Challenges

- Financial Austerity
- Public Service Reform
- Social Change
- Climate Change
- International Terrorism





Our Values – Review



- · We work alongside communities to keep them safe
- · We work to protect our firefighters from the high risks they face
- · We promote a culture of health, safety and wellbeing across all our staff



- We work towards common goals by forging strong internal relationships
- · We approach operational incidents and emergency situations as a team
- We work well with partners on prevention, responding to incidents and delivering common aims



- · We respect ourselves and each other
- · We respect the communities and individuals we serve
- We recognise effort, achievement and contribution



- We aim to improve the way we do things
- We look beyond current habits and policies to find new solutions
- We will ensure human life and firefighter safety are not compromised by rigid ways of dealing with incidents



Improved Local Outcomes

- We will work in collaboration with our partners and communities in a flexible and responsive manner to ensure our collective resources jointly tackle issues related to inequality and protect those at greatest risk
- We will ensure that the safety and wellbeing of our communities is improved by working with them to build their knowledge and capacity, and providing targeted education and awareness campaigns using innovative technologies and new media platforms



Improved Local Outcomes (continued)

- We will develop robust evaluation methods and resources to determine our impact on local outcomes and contribution to social value
- We will further develop our approach to better regulation by working closely with dutyholders to ensure the built environment is safe from fire



- National and Community Resilience
 - We will take the lead role with partners in designing co-ordinated plans to manage the effects of major emergencies
 - We will take a lead role with partners to enhance the protection of critical national infrastructure
 - We will lead the way with our partners to secure enhanced community resilience



Modernising Response

- We will ensure that the way we respond to emergencies when they occur is tailored to meet the specific needs of communities
- We will work to ensure that the range of our emergency response roles is enhanced to improve life outcomes
- We will work with property owners to ensure that they are supported to reduce unwanted fire alarm signals



Workforce Development

- We will develop plans to ensure that our current and future workforce needs are understood and planned for
- We will seek to be an employer of choice that better reflects the diversity of the people of Scotland
- We will continue to safeguard the health, safety and wellbeing of each employee
- We will work to ensure that our workforce is highly skilled and empowered



Governance and Social Responsibility

- We will continue to ensure that our decision making processes are transparent and evidence led
- We will develop our approach and strengthen our commitment to protecting the environment and achieving greater sustainability
- We will develop a performance framework that enables the effective management of risk and supports effective scrutiny, challenge and improvement
- We will embed effective communication and engagement in all that we do



Transformation

- We will explore new ways of working to meet Scotland's future needs
- We will continue to make better use of digital technology to improve how we work
- We will continue to manage and deploy our assets to meet the different needs of our communities
- We will continue to explore how we maximise efficiency and productivity within our organisation and partnerships



Strategic Plan - Next Steps

- Review of Local Plan 2014-17 by March 2017
 - Assessment of performance data over past 5 years
 - Further engagement with partners
- Preparation, Consultation and Publication of new Local Plans
- Link with of schedule Local Community Planning Partner Arrangements.
- Acknowledge Outcomes of BSCP Evidence Base



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